



DETAILS OF THE INSURER

a)	Name:	New National Assurance Company Limited
b)	Physical address:	9 Old Main Road, Kloof, 3640
c)	Postal address:	P O Box 1610, Durban, 4000
d)	Telephone number:	(031) 334 2000
e)	Email address:	compliance@nnac.co.za
f)	FSP number:	2603
g)	Company registration number:	1971/010190/06
h)	VAT registration number:	4380101289
i)	Website:	www.nnac.co.za

INTERNAL COMPLIANCE OFFICER

Head of Compliance: Ms. V Lakhraj
 Contact number: (031) 334 2000
 Email address: compliance@nnac.co.za

EXTERNAL COMPLIANCE OFFICER

Compliance Officer: Associated Compliance
 Contact number: (011) 678 2533

COMPLAINTS

Internal Complaints:

Head of Market Conduct: Morongoa Mameitja
 Email to: complaints@nnac.co.za
 Contact Number: (031) 334 2000 or (011) 646 7456

External Complaints:

The National Financial Ombud Scheme (NFO):

Telephone number: 0860-800-900
 Email address: info@nfosa.co.za
 Website address: www.nfosa.co.za

Address:

NFO Johannesburg Office -110 Oxford Rd, Houghton Estate, Johannesburg, Gauteng, 2198.
 NFO Cape Town Office - Claremont Central Building, 6th Floor, 6 Vineyard Road, Claremont Western Province, 7700.

The FAIS Ombudsman

Telephone: 086 066 3274
 Fax: (012) 762 5000
 Website: info@faisombud.co.za

PO Box 74571
 Lynnwood Ridge
 0040

The Financial Sector Conduct Authority

Telephone: 0800 20 37 22
 Fax: (012) 346 6941
 Website: www.fsca.co.za

P.O. Box 35655
 Menlo Park
 0102

SASRIA SOC Ltd

Physical Address: 36 Fricker Road
 36 Fricker Road, Illovo

Postal Address: P.O. Box 653367
 Benmore,
 2010

